

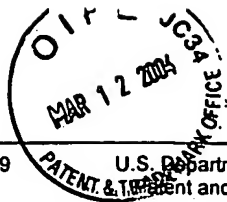
Substitute Form PTO-1449 (Modified) Information Disclosure Statement by Applicant (Use several sheets if necessary) (37 CFR §1.98(b))	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 13906-114001	Application No. 10/784,196
	Applicant Peter Gernold		
	Filing Date February 24, 2004	Group Art Unit 2166	

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA						
	AB						
	AC						
	AD						
	AE						
	AF						
	AG						
	AH						
	AI						
	AJ						
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Foreign Patent Documents or Published Foreign Patent Applications								
Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
	AL							
	AM							
	AN							
	AO							
	AP							

Other Documents (include Author, Title, Date, and Place of Publication)		
Examiner Initial	Desig. ID	Document
LH	AQ	SAP CRM 3.1, "The Administration Console user manual," Walldorf, Germany: SAP AG, December 2002, pp.1-92.
	AR	
	AS	
	AT	

Examiner Signature /Leon Harper/	Date Considered 01/30/2007
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	

Sheet 1 of 1

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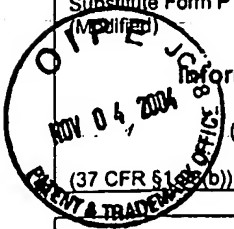
U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
LH	AA	6,446,092	9/3/2002	Sutter			
LH	AB	6,256,676	7/3/2001	Taylor et al.			
LH	AC	5,870,605	2/9/1999	Bracho et al.			
	AD						
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	AG						
	AH						
	AI						
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Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 13906-114P01	Application No. 60/478,349
Information Disclosure Statement by Applicant (Use several sheets if necessary) (37 CFR §1.61(b))		Applicant Peter Gemold	
		Filing Date June 16, 2003	Group Art. Unit.

**U.S. Patent Documents**

Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
LH	AA	US-6,289,337 B1	09-2001	Davies et al			
LH	AB	US 2004/0044729 A1	03-2004	Foerg et al			

Foreign Patent Documents or Published Foreign Patent Applications

Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No

Other Documents (include Author, Title, Date, and Place of Publication)

Examiner Initial	Desig. ID	Document
LH	AC	Chambers, B. et al, "Customer Relationship Management, The New Battlefield for Workflow," Document World, IMC, Amstelveen, NL, vol. 4, no. 4, July 1999, XP009020464.
	AD	Erasala, N. et al, "Enterprise Application Integration in the Electronic Commerce World," Computer Standards & Interfaces, vol. 25, no. 2, May 2003, pp. 69-82, XP004418377.
	AE	Hill, J. et al, "Data Transformation: Key to Information Sharing," Gartner Group Strategic Analysis Report, September 19, 1998, pp. 1-60, XP 002223428.
	AF	Mitschang, B., "Data Propagation: A Necessity for CSCW in Design," Seventh International Conference on CSCW in Design, September 25, 2002, pp. 4-9, XP010615655.
	AG	Seshadri, P. et al, "SQLServer for Windows CE - A Database Engine for Mobile and Embedded Platforms," Data Engineering, 2000, pp. 642-644, XP010378761.

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